

Customer details

 Dealers End users

Client No. (if known):

Name:

Street:

Zip code, City:

Country:

Email:

Telephone:

Trickstuff GmbH**- Service -**

Schwabenmatten 17 A

79292 Pfaffenweiler

Deutschland

info@trickstuff.de

Tel.: +49 (0)761 88 78 91 0

www.trickstuff.de

Product information

Article

Date of invoice

Reason for sending in / detailed description of the defect

Service request

 Modification / Tuning Repair Warranty request Crash replacement request

Cost approval

 none up to 50€ up to 100€ Full cost release

Please complete this service form completely and attach a copy of the invoice to the shipment.

Please note that Trickstuff does not provide free return shipping. In warranty cases, return shipping will be at the cost of Trickstuff.

Return information for your package from *TRICKSTUFF* **Trickstuff GmbH****- Service -**

Schwabenmatten 17 A
79292 Pfaffenweiler
Deutschland

Consignee**Name:****Street:****Zip code, City:****Country:****Please note the following instructions for sending your items to us:**

- Enclose the service order with the products and send both to us in a well-padded package. Please choose a shipping method that includes a tracking code to track the shipment.

If you are not sending from the EU:

Send the parcel via a private delivery company (FedEx, UPS, DPD, TNT etc. - not via the state postal service or similar), otherwise it may get stuck at customs. The processing time at customs is sometimes several weeks.

Enclose the following information in a transparent document bag on the outside of the package:

- Your complete address
- The current value of the goods.
The stated value of the goods should not be the new price, but the estimated, current & actual value of the goods. Depending on age, condition of use and damage.
- The goods description + quantity
- A note that this is a warranty issue, repair, service or similar

That way your package can go on its way to us without being held up