

## Customer details

Dealers  End users

Client No. (if known):

Name:

Street:

Zip code, City:

Country:

Email:

Telephone:

**Trickstuff GmbH**

- Service -

Schwabenmatten 17 A

79292 Pfaffenweiler

Deutschland

info@trickstuff.de

Tel.: +49 (0)761 88 78 91 0

[www.trickstuff.de](http://www.trickstuff.de)

## Product information

Article

Date of invoice

## Reason for sending in / detailed description of the defect

## Service request

Modification / Tuning  Repair  Warranty request  Crash replacement request

## Cost approval

none  up to 100€  up to 150€  Full cost release

Please complete this service form completely and attach a copy of the invoice to the shipment.

Please note that Trickstuff does not provide free return shipping. In warranty cases, return shipping will be at the cost of Trickstuff.

**Return information for your package from *TRICKSTUFF*** **Trickstuff GmbH****- Service -**

Schwabenmatten 17 A  
79292 Pfaffenweiler  
Deutschland

**Consignee****Name:****Street:****Zip code, City:****Country:****Please note the following instructions for sending your items to us:**

- Enclose the service order with the products and send both to us in a well-padded package. Please choose a shipping method that includes a tracking code to track the shipment.

**If you are not sending from the EU:**

Send the parcel via a private delivery company (FedEx, UPS, DPD, TNT etc. - not via the state postal service or similar), otherwise it may get stuck at customs. The processing time at customs is sometimes several weeks.

Enclose the following information in a transparent document bag on the outside of the package:

- Your complete address
- The current value of the goods.  
The stated value of the goods should not be the new price, but the estimated, current & actual value of the goods. Depending on age, condition of use and damage.
- The goods description + quantity
- A note that this is a warranty issue, repair, service or similar

That way your package can go on its way to us without being held up